

Pre-Paid IT Support Service

Flexible Help When You Need It With No Monthly Charge

With Pre-Paid Technical Support you get on-demand technical assistance when you need it without a monthly fee. Perfect for small businesses that want the reassurance of prompt, proactive support but don't need help every month.

A few benefits of our Pre-Paid Service:

- No monthly fees – just support when you need it most
- Priority Response when you do need technical assistance
- Fully UK Based Technical Support Team
- All our products/services are covered by your plan
- Available standalone or with other services



What do customers say?



VPW Systems provide a consistently good and reliable service whilst at the same time retaining the human touch. They have the ability to react and adapt to any situation and importantly are very receptive to ideas on how to go that extra mile for their customers.

DOREE MORETTI
INFORMATION OFFICER
OFFPAT (LONDON)



What can we help you with?

- ✓ All those day to day issues – broadband issues, server problems, issues printing and so on.
- ✓ Planning for the future – new offices, extra computers and changing your existing systems as you grow
- ✓ Training and Guidance – on a one to one basis or for your whole team
- ✓ Telephone and Fax Systems
- ✓ Network Issues – whether it is a cabled or wireless service

...plus much more.

GET 1 HOUR FREE WHEN YOU SIGNUP!

When you signup we'll give you a free additional hour of Pre-Paid Support. Limited time, terms apply

IT problems solved – making IT easier for you...

Imagine if you could just pick up the phone to specialists who can help you when you most need it – whether something has gone wrong, or you're trying to setup something to meet one of your biggest clients demands and need IT issues to be banished... **Welcome to Pre-Paid Support!**



What do you get?

- ✔ Support and Advice - usually unavailable to small companies without a large and in-house IT Team
- ✔ Help without delay – no need to go through complex signup or “before incident” payments each time you need help, so issues can be fixed faster.
- ✔ Peace of mind – knowing you’ve someone to call
- ✔ Value for money – no ongoing/regular charges.

Plenty of Extras too...

When you take our Pre-Paid Service, you'll also receive a bundle of extras as standard:

- ✔ Free additional 1 hour of support (available for a limited time, subject to special terms)
- ✔ Tips and Tricks Newsletters – helping you get more out of your existing IT systems
- ✔ Access to Help Guides on our Customer Portal
- ✔ On-Site assistance included if you're in our qualifying local area

How much does it cost?

Plans start from just 5 hours of Pre-Paid Support and no long term commitment. Prices depend on the number of hours you want to buy (it gets cheaper as you buy more). Ask us for more information.

Once purchased, as long as you raise an incident every year, your account remains active, up to 2 years with a single top-up. When you do need help, the minimum cost is 5 minutes, and we don't round up to an hour etc so you won't lose out.

Signup or enquire – call 01392 950 950 now

Product features

