

Fibre Broadband Internet Access

Redundant, Robust Broadband for demanding businesses

Faster, more reliable. Every business asks for it when it comes to Broadband, and thanks to Fibre Broadband from VPW, you can have exactly that. Fibre Broadband reduces the amount of traditional phone line your broadband service travels on using optical fibre instead – this lets you have better speeds and a more robust connection.

Combined with VPW expertise and extra features, your business could soon be enjoying a more productive and useful broadband connection, essential for small business.

Why choose Fibre Broadband?

- ✔ It's reliable – optical fibre replaces much of the copper based telephone line you have today, eliminating many of the most common causes of reliability issues
- ✔ Fully Managed – we'll look after the equipment and service so you can make the best use of broadband
- ✔ UK Based Support – if you need our help then you're in safe hands with our fully UK based technical team
- ✔ Value for money – a great alternative to leased lines and often gives you better reliability in real world terms
- ✔ Monitored – we'll monitor your connection to ensure maximum awareness of any issue and fast fixes
- ✔ You can upload faster (much faster!), and download even faster still, with up to 330 meg download and 30 meg upload compared to a typical 8-10 meg download on traditional broadband and normally less than 1 meg upload, for an altogether more reliable service.



What do customers say?

“ We had countless problems with our phone line and broadband. Constant dropouts, line noise and countless engineer visits were some of the things we came to accept as being the norm. All we wanted was a stable and robust, phone and broadband service, backed up with good customer support. We approached VPW who offered us a managed phone and broadband service. Once the phone and broadband were switched over to VPW, all problems were dealt with quickly and efficiently. We now have a reliable phone and broadband service to our office, backed up with good customer support when required

CHRIS ABLETT, DIRECTOR
STAGE ENGAGE



Broadband Options – Fibre Broadband Service

These are samples of typical Fibre Broadband Service packages – since we offer a fully tailored service your package will be designed taking into account the needs you have and the technologies and services available in your local area – ask us for a no hassle quote.

Fibre Broadband <i>Standard</i>	Bronze	Silver	Gold
Broadband Router(s) Included as Standard	Yes	Yes	Yes
Fully Managed Service	Yes	Yes	Yes
Best Possible Download Speed (line dependent)	35-40 meg	35-75 meg	35-75 meg
Best Possible Upload Speed (line dependent)	2 meg	2-10 meg	2-10 meg
Costs (monthly/from)	£35-£40	£40-£50	£50-60

Fibre Broadband <i>Plus</i>	Bronze	Silver	Gold
Broadband Router(s) Included as Standard	Yes	Yes	Yes
Fully Managed Service	Yes	Yes	Yes
Best Possible Download Speed (line dependent)	35-75 meg	35-75 meg	35-75 meg
Best Possible Upload Speed (line dependent)	2 - 10 meg	2 - 10 meg	2 - 10 meg
Costs (monthly/from)	£35-£40	£40-£50	£50-60

Fibre Broadband <i>Pro</i>	Bronze	Silver	Gold
Broadband Router(s) Included as Standard	Yes	Yes	Yes
Fully Managed Service	Yes	Yes	Yes
Best Possible Download Speed (line dependent)	35-75 meg	35-75 meg	35-75 meg
Best Possible Upload Speed (line dependent)	10-20 meg	10-20 meg	10-20 meg
Costs (monthly/from)	£35-£40	£40-£50	£50-60

Customers in a superfast “up to 330 meg” area will receive bespoke quotations on request

Product features



Fibre Broadband – Advanced Features and Options

Static IP Addressing

Where required, we can provide Static IP v4 addressing – you get a single Static IP address as standard. Routed subnet's are available, but you'll need to justify the usage and requirement as per RIPE rules. One off and/or monthly costs may apply depending on the requirement.

Reverse DNS

You can choose reverse DNS lookup to be changed upon request, but you must have an appropriate forward ("A") record in place. Vanity reverse lookups are not permitted.

IPv6 Support

If you require IPv6 support, a /56 can be allocated upon request to you. Please note that if you choose this, you will not receive a managed router from us and will need to ensure you have IPv6 capable equipment to use the range.

Elevated Best Efforts

This BT network service enhances the best possible speed you can receive during the peak 3 hours. This carries a monthly charge on top of your normal subscription.

Broadband Only Line

Fibre still requires a standard phone line to be installed. We recommend having a broadband only line to minimise the chance of other equipment causing an issue and can supply this on request.

FOTP/Fibre to the Premises

In some cases, an FOTP service may be available to you – this offers up to 330 meg connectivity. Such connections are subject to a distinct tariff – please contact us if you think you can receive 330 meg superfast access as our standard pricing does not apply.